

There is a great deal of information on your SEC monthly power bill. Listed below are several definitions to help you navigate your electric bill.

ACCOUNT NUMBER		NAME		RATE CLASS		SERVICE ADDRESS		METER NUMBER	
123456789		Co-op Member		1	1	123 Co-op Rd		123456789	
SERVICE		NO. DAYS	BILL TYPE	READING		MULTIPLIER	KWH USAGE	CHARGES	
FROM	TO			PREVIOUS	PRESENT				
08/02/23	09/01/23	30	0	48317	50164	1	1847	243.05	
DEMAND:		READING		ACTUAL		BILLED			
		8.900		8.900		8.900		0.00	
-0.005231	DEBT COST ADJUSTMENT						1847	-9.66	
SYSTEM CHARGE								16.50	
0.000319	POWER COST ADJUSTMENT						1847	0.59	
RENEW ENERGY/CONSERVATION FEE								2.50	
TAXES								15.66	
TOTAL CURRENT BILL DUE		10/10/23						268.64	
PREVIOUS AMOUNT DUE								266.04	
THANK YOU FOR YOUR PAYMENT		09/15/23						-266.04	
TOTAL AMOUNT DUE								268.64	
COMPARISONS		DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	COST PER DAY	TOTAL DUE NOW		\$ 268.64	
CURRENT BILLING PERIOD		30	1847	62	8.33	CURRENT BILL IS DELINQUENT AFTER DUE DATE 10/10/23		\$ 270.14	
PREVIOUS BILLING PERIOD		30	1891	63	8.52				
SAME PERIOD LAST YEAR		0	0	0	0				
		AFTER DUE DATE PAY							

### Debt Cost Adjustment (DCA)

This is used to recover the cooperative's increase in debt cost since the present rates were designed and approved last. As time passes, new loan funds are required to upgrade the distribution system. These adjustments eliminate the need for expensive rate case hearings every few months. This debt adjustment figure changes quarterly. Changes in these adjustments are reported to and audited by the New Mexico Public Regulation Commission.

### Power Cost Adjustment (PCA)

This reflects the difference in the cooperative's monthly increase or decrease in the wholesale cost of power as compared to the cost at the time the current rates were designed. A decrease in costs appears as a credit (CR) on the bill. These rates are approved by the New Mexico Public Regulation Commission. This figure changes monthly because of the different types of fuel used to generate electricity and the amount of electrical demand that is placed on the entire generating system.

**kilowatt (kW)**

A measure of 1,000 watts of electrical power.

**kilowatt hour (kWh Usage)**

A measure of electrical energy equivalent to a power consumption of 1,000 watts for 1 hour.

## System Charge

The system charge is the monthly cost of having a meter.

**Stated Rate**

Electric Rates indicate how much the utility will charge per unit of electricity consumed (usually defined in kilowatt-hours kWh) or per unit of demand (usually defined in Kilowatts kW). Total before any adjustments divided by the total kWh Usage.

### Effective Rate

The effective rate is the total amount of all included costs, minus tax and renewable energy/conservation fee, divided by the kilowatt hours used.

## What Does Your Socorro Electric Cooperative do for You and the Community It Serves?

Our **residential stated rate** is \$0.13/kWh for your electric energy consumption.

Our **residential effective rate** is \$0.15/kWh. This is the rate that includes your kWh energy charge, System Charge, and the DCA and PCA adjustment factors.

Our **residential system charge** is \$16.50/mo which is the fixed cost for having a meter with the cooperative.

We has been around for 78 years and we have no plans to go anywhere for many more years.

Our membership owns just over 3,900 miles of electric line.

Our membership consists of just over 8,800 member-owners and on any given day we have almost 12,700 meters.

Our **peak demand/capacity** is 36 Megawatts based on the peak summer month's requirements.

We receive power from our wholesale power provider, [TriState G&T](#).

Our partnership with TriState allows us to provide **reliability and strength** in our energy delivery to our members.

Our partnership with TriState gives us access to [resources](#) that we wouldn't otherwise have as a small non-profit electric organization.

Our foundation has provided students from all high schools in our service territory with [scholarships](#) of up to \$8,000 to attend a [university or trade school](#). In total, SEC's Foundation has given out over \$300,000 in scholarships.

Our foundation gives \$6,500 to the local 4-H programs every year to distribute to the 4-H students from our territory who participate in the fair's 4-H programs.

We also provide educational programs and support for all of the schools in the communities we serve. Some programs are: Youth Tour, Spelling Bee Sponsorship, and Safety Coloring Contest.





# Winter Moratorium Protection

*Protection from winter shut-off begins November 15, 2023.*

To avoid potential disconnection of services, please contact the Human Services Department at 1-800-283-4465 or the appropriate tribal or pueblo entity for eligibility information for Low Income Heating Energy Assistance Program (LIHEAP).

Your service will not be disconnected from November 15, 2023, through March 15, 2024, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2023.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at 1-888-427-5772, who will contact the appropriate tribal or pueblo official for assistance.

## Protección de La Moratoria del Invierno

*La protección contra el cierre de invierno comienza el 15 de Noviembre de 2023.*

Para evitar una posible desconexión de los servicios, comuníquese con El Departamento de Servicios Humanos al 1-800-283-4465 o la entidad tribal o pueblo apropiada para información de elegibilidad para el programa de asistencia de energía de calefacción de bajos ingresos (LIHEAP).

Su servicio no se desconectará del 15 de Noviembre de 2023 hasta el 15 de Marzo de 2024, si cumple con los requisitos de LIHEAP y no tiene montos vencidos o si se mantiene al día en cualquier acuerdo de liquidación o pago a plazos para el 15 de Noviembre de 2023. Los miembros de las tribus o pueblos de Nuevo México que necesiten ayuda con la traducción o con otros asuntos pueden comunicarse con la división de relaciones del consumidor de la comisión al (888) 427-5772, que se pondrá en contacto con el funcionario tribal o del pueblo correspondiente para obtener ayuda.

## CONTACT US

### WEBSITE

[www.socorroelectric.com](http://www.socorroelectric.com)

### PHONE

800-351-7575 or 575-835-0560

### PAYING YOUR BILL

You can make your payment over the phone by check or major credit card, 24 hours a day, 7 days a week with our IVR phone system at no charge.

### OFFICE HOURS

Monday through Friday  
8 a.m. to 4:30 p.m.

### REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call  
**575-835-0560, 800-351-7575 or  
855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

### MEMBER SERVICE/BILLING

Marilyn Madrid - Member Service Supervisor  
575-835-0560, Ext 1504

### ACCOUNTING

Jimmy Capps, Chief Financial Officer  
575-835-0560, Ext 1503

### LINE EXTENSIONS

Todd Unruh, 575-835-0560, Ext 2503

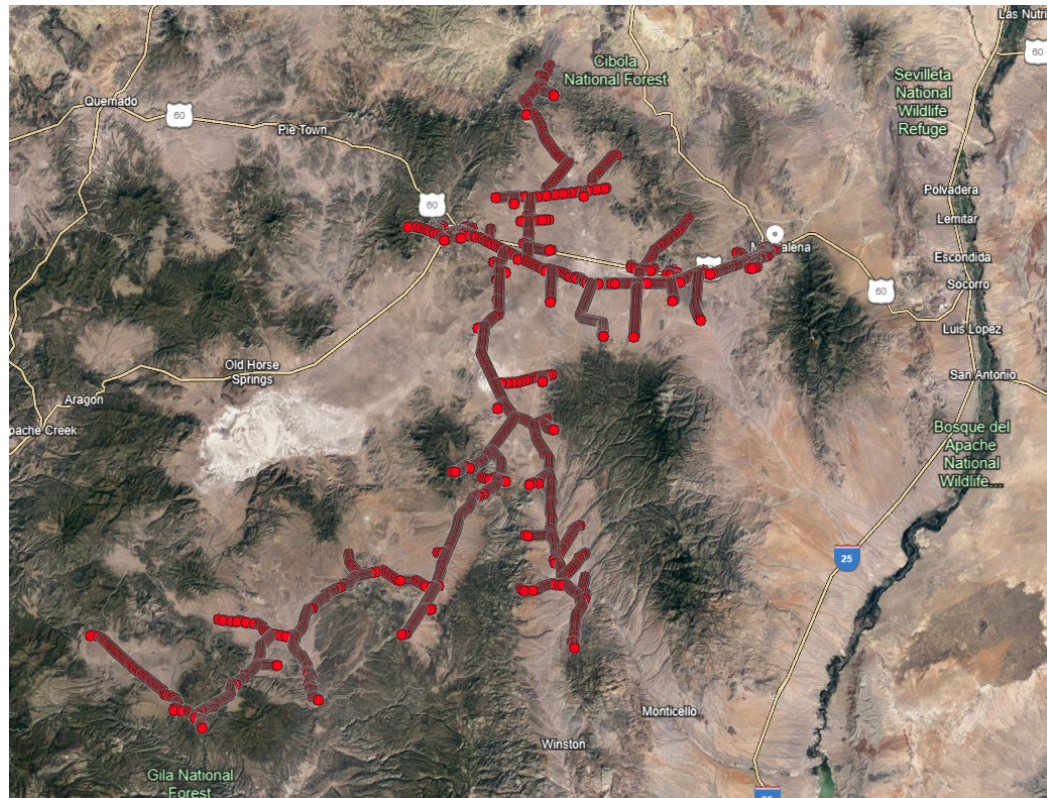
### MARKETING & PUBLIC AFFAIRS

Jerrid Williams - Director of Communications  
& Public Affairs - 575-835-0560, Ext 2502  
[jwilliams@socorroelectric.com](mailto:jwilliams@socorroelectric.com)

## Pole Inspections Keep Our System

### Healthy and Up-To-Date. Here's Where They Will Be.

Pole inspections will begin in October and last throughout December. The pole inspection contractor, Sundance PPI, will have SEC signage on their vehicles and a badge with their name and company ID information.



## September 2023 Board Report, the board...

- *board President swore in newest Trustee, Stephen Rosas, Distric 3.*
- *board President presented Trustee Holcomb, District 2, with NRECA Director Gold Renew Certificate.*
- *Next Board Meeting is set for October 25, 2023 at 2:00 p.m.*