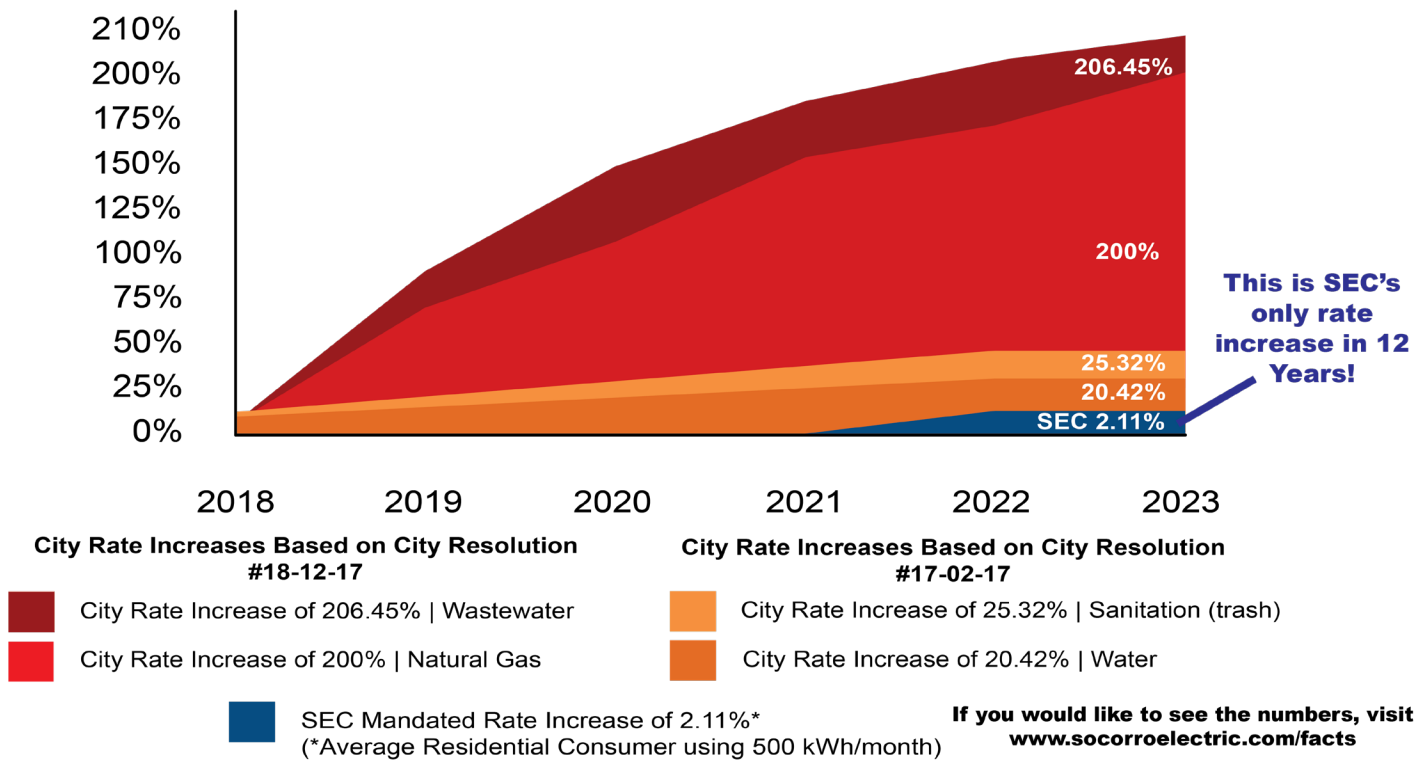


Your monthly report from Your Socorro Electric Cooperative, Inc.

There is no doubt that you WILL pay more for electricity if the city has their way.

City of Socorro vs SEC Rate Increases 2018-2023



Reasons the City Electric Utility would **HURT** the citizens of Socorro and all Socorro Electric Cooperative members.

1. Citizens in the city will be paying for new infrastructure when the SEC's infrastructure is already built and YOU own it.
2. Rates would no longer be governed by the New Mexico Public Regulatory Commission.
3. Rates could consistently go up with only the city council's approval. As it has consistently with all other city utilities.
4. Reliability would be compromised because the city's proposed power provider, Guzman, does not own assets to help with major power outages.
5. If a significant event caused a major outage, could the hospital risk being without power for days? That's the risk with a power provider partner, like Guzman, with no helpful assets.
6. Guzman Energy doesn't share where its power comes from. Tri-State discloses its power sources, and will be at 50% renewable energy in 2025, while making sure power is always reliable.
7. You would no longer have access to electrification or energy efficiency rebates offered by SEC.
SEC's rates are filed with the New Mexico Public Regulatory Commission. What will the city's rates be? Does anyone know? Have you seen the numbers in black and white?
8. **YOU own the cooperative.** You would not be in control of the city's utility.
9. The mayor and city council have no plans to serve any of the citizens outside of city limits. They also do not know when the residents in the city will be served. Which means you will pay more!

Your Socorro Electric Cooperative is closed November 23 and 24, 2023 in observance of Thanksgiving. We hope that you and your family have a wonderful holiday season.

Follow these tips to help you stay warm and safe this winter!

Safe Electricity shares the following tips for using space heaters and electric blankets:

- Review and follow all manufacturer directions.
- Plug space heaters and electric blankets directly into outlets; avoid using an extension cord.
- Always remember to turn off space heaters and electric blankets when not in use. Never leave one of these devices on unattended or after going to bed.
- Many fires start when flammable products are placed too close to heating devices, such as space heaters. Space heaters should be kept at least 3 feet from flammables.
- Place space heaters out of high-traffic areas and on a level, hard, non-flammable floor surface — NOT on carpets, furniture, or countertops.
- Be aware of pets and children near heating appliances. Pets should never be allowed to sleep on top of electric blankets.
- Keep space heaters and electric blankets away from water. If they become wet, do not turn them on to dry.
- Regularly examine cords to make sure there is no cracking or fraying. Do not use damaged appliances. Inspect electric blankets to ensure they are not worn or damaged. They should not have any charred or dark areas.
- Store your electric blanket in a manner which avoids creasing. If it cannot be stored flat, loosely fold or roll the blanket in a cool, dry closet.



CONTACT US

WEBSITE

www.socorroelectric.com

PHONE

800-351-7575 or 575-835-0560

PAYING YOUR BILL

You can make your payment over the phone by check or major credit card, 24 hours a day, 7 days a week with our IVR phone system at no charge.

OFFICE HOURS

Monday through Friday
8 a.m. to 4:30 p.m.

REPORTING AN OUTAGE

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call **575-835-0560, 800-351-7575 or 855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

MEMBER SERVICE/BILLING

Marilyn Madrid - Member Service Supervisor
575-835-0560, Ext 1504

ACCOUNTING

Jimmy Capps, Chief Financial Officer
575-835-0560, Ext 1503

LINE EXTENSIONS

Todd Unruh, 575-835-0560, Ext 2503

MARKETING & PUBLIC AFFAIRS

Jerrid Williams - Director of Communications & Public Affairs - 575-835-0560, Ext 2502
jwilliams@socorroelectric.com

Upcoming Holiday Hours

We apologize, there was a misprint for our holiday hours in the November Enchantment.

SEC will be closed on the following days:

**Thanksgiving:
November 23-24**

**Christmas:
December 25**

**New Year's:
January 1**

We're Hiring!

Member Services Representative

A Member Service Representative is responsible for accurately and efficiently collecting electric bill payments, maintaining Member accounts, and responding to Member inquiries and service issues. This position is responsible for maintaining a positive member relationship by providing efficient, accurate and courteous service that will increase Member satisfaction and promote goodwill between the Cooperative and its members.

APPLICATIONS CAN BE OBTAINED BY:

E-mail to service@socorroelectric.com or at

www.socorroelectric.com
under Your Co-Op – Join Our Team
or calling Human Resource Manager
(575) 835-0560 ext. 1001

The SEC is an equal opportunity employer.

October 2023 Board Report, the board...

- *Board approved a number of reviewed policies..*
- *Foundation approved \$2,500 for the Magdalena Kid's Science Cafe.*
- *Department staff gave updates and reports from each department.*
- *Board meetings are typically the fourth Wednesday of every month at 2 P.M. please visit our website for more information.*