



*Your monthly report from Your Socorro Electric Cooperative, Inc.*

## What are you willing to give up if the Mayor and City takes over the City of Socorro's Electric Utility?

### Benefits of being part of a Cooperative that **YOU** will **LOSE** if the Mayor gets his way.

1. Oversight of New Mexico Public Regulatory Commission (NMPRC).
2. The best possible rate for power. For SEC to raise our rates, we have to have a rate study and file the new rates with the NMPRC.
3. Capital Credits - Money reserved for you!
4. A scholarship program that provides an \$8,000 four-year scholarships to high school students every year from the SEC Foundation sustained by unclaimed capital credits.
5. A partnership with a cooperative large power provider, Tri-State who contributes to our communities and adds reliable and quality service.
6. Experienced unionized labor force. Is the Mayor going to unionize the city's workforce?
7. **Money-** If the city takes the key accounts from the cooperative, SEC may be forced to increase rates for all the other members.
8. The Co-op pays property tax on all equipment placements - the schools would no longer get that revenue from Co-op paid property taxes.
9. A reliable infrastructure that is already built and paid for by SEC's membership.
10. Residents would no longer have access to Energy Efficiency Rebates from the Cooperative or Tri-State.

If you are opposed to what the Mayor of the City of Socorro is trying to do, please visit [www.socorroelectric.com/facts](http://www.socorroelectric.com/facts) and fill out the form to be notified about future meetings and information on this issue.

**Your Socorro Electric Cooperative is closed Monday, December 25, 2023, in observance of Christmas and Monday, January 1, 2024, for the New Year Holiday. We hope that you and your family have a wonderful holiday season.**

## **Kids' Science Cafe' Receives Support from SEC Foundation and Tri-State G&T**

The Kids' Science Cafe' in Magdalena received two checks of support this past month. One in the amount of \$2,500 donation from SEC's Foundation and the other, \$1,000 from Tri-State's board allocation. Each year SEC's Representative on the Tri-State Board of Directors secures a donation from Tri-State to go to a worthy charitable cause.



Pictured: Jim Sauer, Mentor/Instuctor, Clinton, Jesus, Marcella, Elsie, Reese, Kohn, Lea, Devon

### **CONTACT US**

#### **WEBSITE**

[www.socorroelectric.com](http://www.socorroelectric.com)

#### **PHONE**

800-351-7575 or 575-835-0560

#### **PAYING YOUR BILL**

You can make your payment over the phone by check or major credit card, 24 hours a day, 7 days a week with our IVR phone system at no charge.

#### **OFFICE HOURS**

Monday through Friday  
8 a.m. to 4:30 p.m.

#### **REPORTING AN OUTAGE**

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call **575-835-0560, 800-351-7575 or 855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

#### **MEMBER SERVICE/BILLING**

Marilyn Madrid - Member Service Supervisor  
575-835-0560, Ext 1504

#### **ACCOUNTING**

Jimmy Capps, Chief Financial Officer  
575-835-0560, Ext 1503

#### **LINE EXTENSIONS**

Todd Unruh, 575-835-0560, Ext 2503

#### **MARKETING & PUBLIC AFFAIRS**

Jerrid Williams - Director of Communications & Public Affairs - 575-835-0560, Ext 2502  
[jwilliams@socorroelectric.com](mailto:jwilliams@socorroelectric.com)

**COOPERATIVE PRINCIPLES**  
THE SEVEN FOUNDING VALUES OF CO-OPS

- OPEN & VOLUNTARY MEMBERSHIP**  
Cooperatives are voluntary organizations, open to everyone who is able to use their services and is willing to accept the responsibilities of membership.
- DEMOCRATIC MEMBER CONTROL**  
Cooperatives are democratic organizations controlled by their members, who actively participate in setting policies and making decisions.
- MEMBER ECONOMIC PARTICIPATION**  
Members contribute equitably to, and democratically control, the capital of their cooperatives.
- AUTONOMY & INDEPENDENCE**  
Cooperatives are independent, self-help organizations controlled by their members.
- EDUCATION, TRAINING & INFORMATION**  
Cooperatives provide education and training for their members, elected representatives, managers, and employees so they can contribute effectively to the development of their cooperatives.
- COOPERATION AMONG COOPERATIVES**  
Cooperatives serve their members most effectively and strengthen the cooperative movement by working together.
- CONCERN FOR COMMUNITY**  
While focusing on member needs, cooperatives work for the sustainable development of their communities.

**Touchstone Energy Cooperatives**  
The power of human connections

## **We're Hiring!** Member Services Representative

A Member Service Representative is responsible for accurately and efficiently collecting electric bill payments, maintaining Member accounts, and responding to Member inquiries and service issues. This position is responsible for maintaining a positive member relationship by providing efficient, accurate and courteous service that will increase Member satisfaction and promote goodwill between the Cooperative and its members.

### **APPLICATIONS CAN BE OBTAINED BY:**

E-mail to [service@socorroelectric.com](mailto:service@socorroelectric.com)  
or at  
[www.socorroelectric.com](http://www.socorroelectric.com)  
under Your Co-Op – Join Our Team  
or calling Human Resource Manager  
(575) 835-0560 ext. 1001

The SEC is an equal opportunity employer.

## **November 2023 Board Report, the board...**

- **Board approved a number of reviewed policies..**
- **Department staff gave updates and reports from each department.**
- **District 2 Board Trustee Judy Holcomb resigned from the board.**
- **Board meetings are typically the fourth Wednesday of every month at 2 P.M. please visit our website for more information.**