



*Windy Tree, Inc. is working in our area and we need your assistance. See article below.*

## ***We Need Your Assistance – Help Us Keep Your Power On***

As we informed our Members in the April 2023 Co-op Corner, on Facebook and on our website - [www.socorroelectric.com](http://www.socorroelectric.com), SEC has hired a contractor, Windy Tree, Inc. to help us keep ahead of the fast-growing trees close to our power lines.

Windy Tree is clearing the vegetation away from our power lines, poles, and transformers, this is for your safety and to reduce fire risk. Keeping these areas clear helps prevent power outages and ensure reliable electric service. To do this job safely and effectively, SEC needs you to provide Windy Tree access to the easements provided to SEC for our power lines.

We are asking for your assistance to please be mindful of the job Windy Tree needs to do and to provide them with unobstructed access to SEC's power lines so they can complete this important job. Thank you!

## ***Reminder to use our Free Mobile-Friendly “App”***

We would like to remind our Members of our mobile application for both Google's Android and Apple's iOS platforms. SEC members can utilize the App to conveniently manage their account from virtually anywhere in the world.

To download the free SEC App and start your new interactive experience with us, go to the Google Play Store for Android devices or to the App Store for Apple devices and search for “Socorro Electric Cooperative.”

The official SEC App is titled “Socorro EC” and has our official mobile App logo.

Once the SEC App is downloaded and installed on your smartphone or mobile device, you will be able to access your account the same as if you accessed the SEC website online.

***Note: You must have a SEC Customer Portal online account setup prior to using this App. This can be accessed from our website at [www.socorroelectric.com](http://www.socorroelectric.com) under “Pay Online.”***

With the app on your device, you have the ability to view your accounts, view your bills, make secure payments directly from your mobile device, view your payment history, modify or maintain your subscriptions for alerts and reminders, and contact us via email or phone.

All of the information on the App is shown in real-time so it is always accurate. This App is very secure as all critical information is encrypted in every transaction run through the App and no personal information is stored on your mobile device.



## ***Spotlight on TEAM SEC - Meet Your Trustee and Neighbor***

We would like to introduce your new Trustee for District #3 (City of Socorro) – Kenneth Bowden. Kenneth has lived in Socorro since 2004 and he has a bachelor's degree in electrical engineering with a specialization in digital logic and controls. Kenneth currently works at EMRTC in their instrumentation department where he operates high-speed cameras and data acquisitions systems to monitor the explosion testing done at EMRTC.

Kenneth's background includes having served in the U.S. Air Force where he was stationed at Altus Air Force Base in Oklahoma. After his tour of service there, he returned to his hometown of Las Cruces where he worked at the NASA site refurbishing thrusters for the space shuttle as well as testing thrusters for the Cassini Spacecraft.

Kenneth said he ran for the SEC Board because he is very interested in solar power and his desire is to help guide the cooperative to a stable and greener future in terms of electric power provided to the Members. He would like SEC to invest in more renewable projects while still maintaining the reliability of local service that SEC has provided over the years.

He encourages Members to contact him with concerns, suggestions, or ideas about how SEC can operate to better serve Member's needs. His email address is: bowden.district3@socorroelectric.com.



**Kenneth Bowden  
Trustee - District 3**

### **CONTACT US**

#### **WEBSITE**

[www.socorroelectric.com](http://www.socorroelectric.com)

#### **PHONE**

800-351-7575 or 575-835-0560

#### **PAYING YOUR BILL**

You can make your payment over the phone by check or major credit card, 24 hours a day, 7 days a week with our IVR phone system at no charge.

#### **OFFICE HOURS**

Monday through Friday  
8 a.m. to 4:30 p.m.

#### **REPORTING AN OUTAGE**

Before reporting a power outage, please check the circuit breakers in your house first. If you still do not have power after checking your breakers, please call **575-835-0560, 800-351-7575 or 855-881-8159.**

If you get a busy signal, it is an indication that someone else is experiencing an outage as well; however please continue to call, this will help us pinpoint the problem.

#### **MEMBER SERVICE/BILLING**

Marilyn Madrid - Member Service Supervisor  
575-835-0560, Ext 1504

#### **ACCOUNTING**

Jimmy Capps, Chief Financial Officer  
575-835-0560, Ext 1503

#### **LINE EXTENSIONS**

Todd Unruh, 575-835-0560, Ext 2503

#### **MARKETING & PUBLIC AFFAIRS**

Jimmy Capps - Director of Communications & Public Affairs - 575-835-0560, Ext 1503  
[jcapps@socorroelectric.com](mailto:jcapps@socorroelectric.com)

### ***At the May 24, 2023 Board Meeting, the Board ....***

- Approved to extend an updated Franchise Agreement to the City of Socorro.
- Approved the 2023 Load Forecast Study for Tri-State.
- Awarded the 2023 Pole Inspection Services contract.
- Approved Bad Debt Write-off for 2020 & 2021.
- Approved the purchase of (2) new ¾ ton Service Vehicles for Line Department.
- Approved updates to several Board Policies.

## ***RENEWABLE ENERGY PURCHASES***

In 2022, the Socorro Electric Cooperative purchased 750,613 kWh of renewable energy. The New Mexico Public Regulation Commission Rule 17.9.572.23(k), requires the cooperative to report to the Membership annually on renewable energy purchased on behalf of our Members. Renewable Energy means electric energy generated by means of a low or zero emissions generation technology with substantial long-term production potential and generated by use of renewable energy resources that may include solar, wind, or hydropower resources.



**Solar**



**Wind**



**Hydro**

***SEC will be closed on Tuesday, July 4,  
to allow our employees  
time to celebrate Independence Day  
with their families.***